

REMARKS

This amendment supplements the amendment which was filed on June 23, 2009.

Claims 1-3 and 10-20, and 23-39 are pending. Claims 1 and 23 have been further amended.

Examiner Interview

Applicants thank Examiners Michael J. Fisher and Dean Nguyen for the time which they spent discussing this application over the telephone with applicants' attorney Marc E. Brown on June 30, 2009.

During this conference, claim 1 was discussed in light of the references which had been asserted against this claim.

The Examiners suggested that Applicants amend the phraseology about "using a computer system" as Applicants have done in this amendment. The Examiners also suggested that Applicants amend the language to make the contents of the database explicit and to make clear that the referenced contacts were ones which had taken place prior to the claimed method being performed.

The amendments which the Examiners suggested have all now been made.¹ Reconsideration and allowance are therefore respectfully requested. Applicants refer the Examiners to the previous amendment for further remarks, if needed.

Second Examiner Interview

Applicants thank Examiners Michael J. Fisher for the time which he spent further discussing this application over the telephone with applicants' attorney Marc E. Brown on July 22, 2009.

During this discussion, Examiner Fisher advised that a faxed version of these proposed amendments appear to overcome the rejections which had been asserted,

¹ Support for these amendments may be found, for example, in paragraphs [0015] – [0017], [0038], and [0059] of the published application.

and that this application now appears to be in condition for allowance, subject to a supplemental search. This is appreciated.

Conclusion

For the foregoing reasons, Applicant respectfully submits that this Amendment places this application in condition for allowance and early notice of the same is respectfully requested.

To the extent necessary, a petition for an extension of time under 37 C.F.R. 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account s501946 and please credit any excess fees to such deposit account.

Respectfully submitted,

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